

If you require this leaflet in braille, audio, large print or any other language please contact the centre.

Reaching us by public transport

The 155, 191 and Green Line 701/702 all stop near the centre. The 155 stops outside on Broad Lane, the others stop around the corner on London Road.

First Travel: **01344 782 222**

www.firstgroup.com

National Bus Enquiries (Traveline):

0871 200 22 33

www.travelinesoutheast.org.uk

National Rail Enquiries: **08457 48 49 50**

www.nationalrail.co.uk

Reaching us by car

The Royal Berkshire Bracknell Healthspace is located just off the A329 London Road / Broad Lane 'Running Horse' roundabout junction between Bracknell and Ascot.

Exit the A329 at the roundabout and turn on to Broad Lane (third exit when approaching from Bracknell, first exit when approaching from Ascot). Then take the first turning on the right (Brants Bridge) and the Healthspace is located on the right.

Free car parking, including disabled-only bays is available.



when it's less urgent than 999

You can also call 111 for urgent medical advice.

Bracknell Urgent Care Centre

Royal Berkshire Bracknell Healthspace
London Road
Bracknell
RG12 9BG

T: **01344 55 11 00**

www.bracknellurgentcare.co.uk

bracknell@onemedicare.co.uk

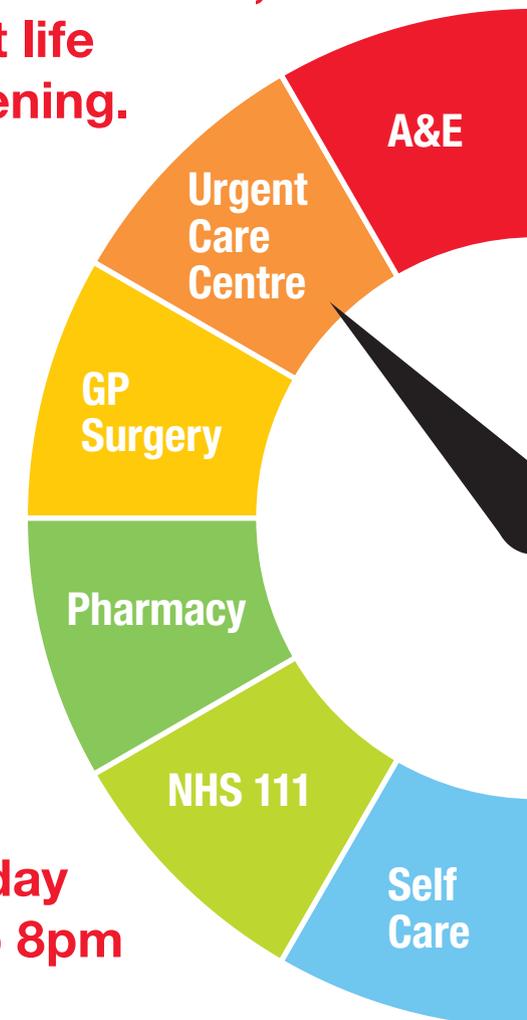
[@BracknellUCC](https://twitter.com/BracknellUCC)

The Bracknell Urgent Care Centre is managed by One Medical Care on behalf of Bracknell & Ascot Clinical Commissioning Group and Windsor, Ascot & Maidenhead Clinical Commissioning Group.



Bracknell Urgent Care Centre

When it's serious, but not life threatening.



Open every day
8am to 8pm

Use the Bracknell Urgent Care Centre (UCC) if you need medical treatment or advice which does not need a visit to A&E or when it can't wait for an appointment with your GP.

The Urgent Care Centre will treat most injuries and illnesses that are urgent but not life threatening.

For example sprains and strains, broken bones, minor burns and scalds, minor head and eye injuries, bites and stings. You don't need to book an appointment - just turn up and you will be seen promptly by either a doctor or nurse.

If you are not sure where to go talk to **NHS 111** or call the centre before you walk in. Your symptoms will be assessed to make sure you get the right care.

When is the Urgent Care Centre open?

The UCC in Bracknell is open from 8am to 8pm, every day of the year.

What happens if I have an injury or illness outside of these hours?

When the UCC is closed, there is - and will continue to be - out of hours emergency GP cover which can be accessed by calling **111**. You will be assessed and given appropriate advice on where to go for treatment if necessary. If it is an emergency please call **999** and ask for an ambulance.

What is the difference between an Urgent Care Centre and Accident and Emergency?

A&E is for people with life-threatening illnesses or injuries, such as a heart attack or after a serious car accident. UCCs are for urgent, but not life threatening illnesses and injuries. The UCC is staffed by highly trained nurse practitioners, supported by doctors.

What if my illness turns out to be more serious than first thought?

An assessment will be carried out at the UCC and if needed, you will be transferred to a local A&E department.

What happens if my child is sick?

The UCC will treat both adults and children. Children can be seen at any time during opening hours and there is a **dedicated children's clinic** every weekday evening.

What happens if I need further tests?

The UCC has access to the same diagnostics as A&E (x-rays and blood tests, for example).

If you require further investigations or more long term treatment you will be advised to speak to your own GP. Your GP will be notified of your visit and any tests or treatment given.

What happens after I have been treated?

The UCC includes a new **Patient Education Centre** which will help you to access other health services, register with a local GP practice, find information about your condition and put you in contact with local support groups. You can also use the Patient Education Centre if you are not ill but simply need information about improving your health.

In an emergency, dial 999 and ask for an ambulance.

