

NEWSLETTER

SANDHURST GROUP PRACTICE

ISSUE 1 | MAY22



Staffing Update



We would like to welcome our new Management team Hannah Lawrence (Business Practice Manager) and Faye Simpson (Assistant Practice Manager).

Unfortunately we have recently had to say goodbye to two GPs who have moved to practices closer to home, Dr Small and Dr Almond we wish you all the best in your new practices.

Patient Engagement Meeting

We held a patient engagement event on the 30th April. We would like



to thank all that attended the event your feedback and input was incredibly valuable. It was a very positive productive meeting. We will be putting an FAQs document on the website and our Facebook page for those that were unable to attend.

For more information please see the report on the practices website.

If you would like to join Sandhurst Group Practice Patient Participation Group please go to our website. Please see their attached latest news letter.

Clinics and Services available

- On the day appointments (please use option 1 when calling into the practice) please call between 08:30-10:00 and 12:00-14:00
- For emergencies please call 999, 111 or attend A&E.
- Chronic disease reviews, Diabetes, Asthma, COPD, Hypertension, Heart failure, CKD are carried out by our highly skilled nursing team.
- First contact physiotherapists - patients can be booked directly to see a physiotherapist please let reception know the reason for your appointment and they can sign post you to the most appropriate clinician.
- Pharmacists, will be able to do your medication reviews and help with medication queries.

When booking your routine appointment with the doctor please let us know if you would like a face to face appointment or a telephone call. If you are unsure the receptionist will be able to advise you.

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